



Issue Date: 02/07/2020

Your Policy No.: XXXXXXXX

Important Update on Your Premium Waiver

Dear

In our recent letter, we confirmed that we were working with your group scheme to apply a three month premium waiver to your salary deductions.

Unfortunately it will not be possible to make this change. As a result, your salary deductions will not reflect the premium waiver and any overpayments that you make, will be refunded directly to you at the end of August.

If you would like us to refund any money due to you direct to your bank account, please call us on **1890 44 44 44** with your Bank Account details.

Yours sincerely,

Thérèse Bourke,
Head of Customer Service